



Worldwide Learning

Training Services Partner Community Call

Audio will begin shortly, presentation available at the conclusion of the call.

APRIL 30, 2024

Dan Donohue

Training Services Partner Designation Manager

All content of this call is subject to the Microsoft AI Cloud Partner Program non-disclosure agreement.

Upcoming Community Calls

May 2024

Training Services Partner Community Call

[Option 1 : May 22nd](#)

08:00 PDT (15:00 UTC)

[Option 2 : May 22nd](#)

19:00 PDT (May 23rd, 02:00 UTC)

Today's Agenda

Courseware

Mindy Rosenthal – ILT Product Manager

Labs Update

Kim Frank – Manager, Lab Strategy

Skilling Offering and Roadmap Update

Michael Kophs – Content Portfolio Manager

MCT Program Announcements

Tracey Carisch – MCT Program Director

Training Services Partner Marketing Updates

Debbie Uttecht – Sr. Partner Marketing Manager

Training Services Partner Ecosystem Updates

Dan Donohue – TSP Ecosystem Manager

Courseware Updates

Mindy Rosenthal, Product Manager

Courseware Title Plan Quick Overview



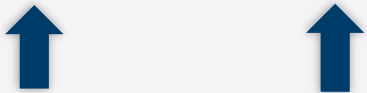
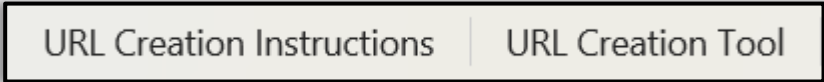
How to use the Title Plan

This tab has been updated with the new columns recently added to the title plan to support new courses. (February FY24)

Courseware News:

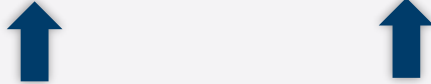
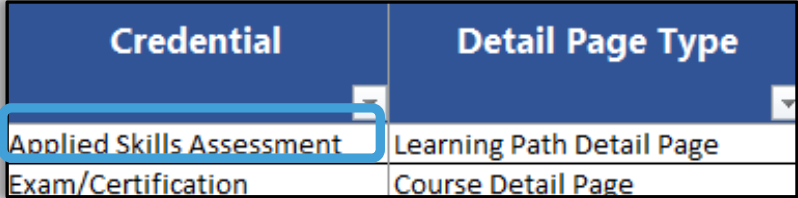
More in depth information that is provided by community calls and additional ILT news that supports deliveries.

MCT Competencies are the rules for Training Services Partner and MCTs to know what is required to teach a course. Recently updated with Applied Skills added. (March 2024)



URL Creation Instructions & URL Creation Tool

Tabs have been added to the title plan. These are for Training Services Partners to utilize and simplify the process of creating URLs.



Credential

This column will support sharing which courses are **Applied Skills** and if there is a credential available.

Detail Page Type

Course detail pages will follow the same format of URLs. Learning Path Detail Pages will have only the course name in the URL, not the course number. The Course and achievement code URL process is still the same.

	<p>Course has been retired Course Detail Page/Github resources/Learning Download Center Course Trainer Assets and exam/cert have been removed.</p>
	<p>New Release Brand new course has been released.</p>
	<p>Coming Soon Provided to better support TSP planning. These release dates may be subject to change.</p>

Title Plan Color Key

Note: After a course is retired, it will remain on the Title Plan for 30-days.

A full list of all past retired courses can be found here:

[Microsoft Learn retired courses](#)

URL Creation Tool & Title Plan Readiness

Microsoft Learn Course Material URL with Course Number OR Course Title
https://learn.microsoft.com/training/paths/develop-ai-solutions-azure-openai/
https://learn.microsoft.com/training/courses/ai-102t00
https://learn.microsoft.com/training/paths/extract-data-from-forms-document-intelligence/
https://learn.microsoft.com/training/paths/develop-language-solutions-azure-ai/
https://learn.microsoft.com/training/paths/create-computer-vision-solutions-azure-ai/
https://learn.microsoft.com/training/courses/ai-900t00
https://learn.microsoft.com/training/courses/ai-102t00
https://learn.microsoft.com/training/courses/az-040t00
https://learn.microsoft.com/training/paths/deploy-manage-containers-azure-kubernetes-service/
https://learn.microsoft.com/training/paths/configure-secure-workloads-using-azure-virtual-network/
https://learn.microsoft.com/training/paths/implement-storage-azure-files-azure-blob-storage/
https://learn.microsoft.com/training/paths/deploy-configure-azure-monitor/
https://learn.microsoft.com/training/courses/az-1005
https://learn.microsoft.com/training/courses/az-1006
https://learn.microsoft.com/training/courses/az-104t00
https://learn.microsoft.com/training/courses/az-120t00
https://learn.microsoft.com/training/courses/az-140t00

Courseware Title Plan | URL Creation Instructions | **URL Creation Tool**

- The **URL Creation Tool** will always provide you with the most accurate list of course URLs available for Achievement Code Creations.
- **Any Course URLs used outside of this list to create an Achievement Code, will not be captured towards Partner's KPIs.**
- Title Plans are published Bi-weekly.
- Please ensure you are always uploading the newest version available to stay on track with our ILT offerings.

The following resource locations below will provide the latest version out of our Title Plan:

- [Learning Resources site](#) & [Partner Community Forum](#) for Training Services Partners
- [MCT Lounge](#) for MCTs

Courseware Updates

Solution Area	Title	Days	Title Plan Note	Release Date	Scope
Azure Digital & App Innovation	AZ-400T00: Designing and Implementing Microsoft DevOps solutions	4	5/3 Major update: Course content & JTA refresh. Change Log is available on LDC to better support deliveries of 5/3 update.	5/3/2024	Major
Security	SC-200T00: Microsoft Security Operations Analyst	4	4/26 Minor Update	5/3/2024	Minor
Data & AI	AI-900T00: Microsoft Azure AI Fundamentals	1	5/10 Minor Update: No impact to course content or labs.	5/10/2024	Minor
Data & AI	PL-300T00: Microsoft Power BI Data Analyst	3	5/10 Minor update: PPT bug fixes and other user escalated fixes.	5/10/2024	Minor
Azure Infrastructure	AZ-104T00: Microsoft Azure Administrator	4	5/10 Major Update: Course content, streamlining and utilizing newer Learn modules and or fixes to better support course content. Will provide more details on this major update when available.	5/10/2024	Major

Please note: Release dates are subject to change

Courseware Updates

Solution Area	Title	Days	Title Plan Note	Release Date	Scope
Modern Work	MS-102T00: Microsoft 365 Administrator	5	5/10 Major Update: Pushed out from 4/29 -- course update per Jan 2024 JTA revisions.	5/10/2024	Major
Business Applications	PL-400T00: Microsoft Power Platform Developer	5	6/21 Major Update: Will provide more details on this major update when available.	6/21/2024	Major
Business Applications	PL-7001: Create and Manage Canvas Apps with Power Apps	1	6/28 Update: No impact to course content or labs.	6/28/2024	Minor
Business Applications	PL-7002: Create and Manage Automated Processes by using Power Automate	1	6/28 Update: No impact to course content or labs.	6/28/2024	Minor
Business Applications	PL-7003: Create and Manage Model-Driven Apps with Power Apps and Dataverse	1	6/28 Update: No impact to course content or labs.	6/28/2024	Minor

Please note: Release dates are subject to change

Retiring Courses

Retiring Course	Retired Date	Suggested Course Replacements
DP-500T00: Designing and Implementing Enterprise-Scale Analytics Solutions Using Microsoft Azure and Microsoft Power BI	4/30/2024	DP-600T00: Microsoft Fabric Analytics Engineer
PL-100T00: Microsoft Power Platform App Maker	6/28/2024	PL-7001: Create and Manage Canvas Apps with Power Apps PL-7002: Create and Manage Automated Processes by using Power Automate PL-7003: Create and Manage Model-Driven Apps with Power Apps and Dataverse

A full list of all past retired courses can be found here: [Microsoft Learn retired courses](#)

Microsoft Applied Skills



New ILT Release:

AZ-2005: Develop AI agents using Azure OpenAI and the Semantic Kernel SDK

Release Date: May 24th, 2024

Course Description:

1-Day ILT

Credential: Applied Skills Assessment

This course teaches C# developers how to use the Semantic Kernel SDK to connect their applications to Large Language Models. Students will learn the core functions of the SDK and will develop features that use the LLM's natural language processing ability.

Audience:

Students in this course are familiar with C# development and interested in integrating applications with AI.

 learn.microsoft.com/Credentials

New ILT Release:

SC-5008: Configure and manage entitlement with Microsoft Entra ID

Release Date: June 28th, 2024

Course Description:

1-Day ILT

No Credential

- This intensive one-day course offers a deep dive into Microsoft Entra Entitlement Management, Access Reviews, Privileged Access, and Monitoring. Participants will learn how to streamline access management with Entitlement Management, conducted thorough Access Reviews to maintain least privilege, manage high-risk Privileged Access, and implement robust Monitoring strategies to detect and respond to security events promptly.
- Labs are integrated throughout the course to provide hands-on experience with the tools and techniques covered. By the end of the training, attendees will be equipped with the best practices and actionable insights to enhance their organization's security posture.

Audience:

This course is targeted at people who want to implement an end-to-end entitlement management solution based on the principles of Zero Trust. Students should have experience with Azure and experience in the creation of identities and granting those identities access to resources.



New ILT Release:

SC-5006: Get started with Microsoft Copilot for Security

Release Date: July 5th, 2024

Course Description:

1-Day ILT
No Credential

- The Learning Path, *"Get started with Microsoft Copilot for Security."* is currently available on MS Learn for self-paced Learners.
- This July, we will release the ILT delivery for this course. The ILT release will include lab-like exercises that will give Learners the opportunity to FIRST experience the capabilities of the product through a simulated demo environment. Stay tuned.....

Self-paced Learning Path can be found here:

[Get started with Microsoft Copilot for Security - Training | Microsoft Learn](#)

Labs Update

Kim Frank, Manager, Lab Strategy

Recent Security incidents and impact to WWL



Active



M365 Tenants

Tenants
unavailable



D365 Tenants

MFA enabled for
instructors, not
for students

Monitoring



Azure Pass

Investigating
MFA on Azure
Pass report

Changes to M365 Tenants



Tenant maximum lifetime is now 2 weeks from date of issue to ALH*

Tenant is only expected to be valid for the duration of a course (max 5 days).

** Subject to change*

Skilling Offering and Roadmap Update

- Microsoft Applied Skills
- AI/Copilot Skilling

Michael Kophs – Content Portfolio Manager

News you can use – Copilot updates for April 2024

New Copilot for Microsoft 365 Learning Paths and ILT courses launched in Q3!

- MS-4004 Empower your workforce with Copilot for Microsoft 365 Use Cases
- MS-4005 Craft Effective Prompts for Copilot for Microsoft 365
- MS-4006 Copilot for Microsoft 365 Administrators
- MS-4007 Copilot for Microsoft 365 Enablement Specialist
- MS-4008 Copilot for Microsoft 365 Executive Challenge (Link is live but still under development, official ILT targeted for May)

Copilot for Microsoft 365 skilling planned for Q4

- Build plug-ins and connectors for Microsoft Copilot for Microsoft 365 (LP + ILT)
- Extend Microsoft Copilot for Microsoft 365 with Copilot Studio (LP + ILT)

Development of Copilot Studio Content for Q4

- Copilot Foundations (1-day)
- Create copilots with Copilot Studio (1-Day & APL-7008)
- Develop copilots with Azure AI Studio (1-day)

New “[Get started with Microsoft Copilot for Security](#)” Learning Path

- Launched in March, prior to the Copilot for Security GA announcement! There are already 10.8K Learning Path completions! ILT coming in July.
- Planned for FY25 Q1: Optimize Intune device management for Copilot for Security (1-day)

Development of Copilot for Security simulated demos underway

- Will be included in the Copilot for Security Learning Path (FY24Q4) and ILT courseware (FY25Q1)...Pilot for Copilot for Security Applied Skill leveraging the simulated demo underway.

New Business Applications AI/Copilot Applied Skills in Development:

- APL-7004: Implement AI Models with AI Builder (in development, target delivery FY24 Q4-FY25 Q1)
- APL-7007: Optimize Customer Engagement with Copilot for Sales (FY25 Q1)
- APL-7008: Create Copilots with Copilot Studio (FY25 Q1)

GitHub Copilot content in development (target Q4)

- Develop code with GitHub Copilot (1-Day)
- GitHub Copilot Fundamentals – Understand the AI pair programmer (LP)
- Get started with GitHub and Visual Studio Code (LP)
- Build auto suggest engine with GitHub Copilot (Guided Project)
- Automate Azure Load Testing by using GitHub (APL-2006)
- Accelerate app development by using GitHub Copilot (APL-2007)

MCT Program Announcements

Tracey Carisch – MCT Program Director

MCT Onboarding Hub Launch

Based on input from TSPs, the MCT Program developed a program to help new MCTs optimize their benefits and training career opportunities.

The new MCT Onboarding Hub is now available on [MCT Lounge](#) and includes:

- New MCT Learning Path which steps through information and resources on the MCT Program
- An MCT Onboarding discussion forum to post questions and engage in conversations with the MCT Program team.
- A calendar with options to attend quarterly MCT Onboarding Workshops and other events designed for new MCTs.



MCT Enrollment Pause from May 20-October 1

- Due to Microsoft security updates, the MCT Enrollment & Renewal Tool will be taken offline as soon as May 20, 2024. This shutdown of MCT enrollment will continue through October 1.
- Current MCTs will have their MCT expiration date extended to November 1 to ensure their membership in the MCT Program continues while renewal functionality is unavailable.
- Prospective MCT candidates are encouraged to submit their MCT application through the MCT enrollment tool as soon as possible. After May 20 they will not be able to apply for the MCT Program until October 1.
- The MCT Program is working to determine if a workaround application process can be provided during this enrollment system shutdown period. If we can offer an alternative MCT enrollment process, we will announce it to the TSP community at the May TSP Community Call.



Marketing Updates

Debbie Uttecht, Partner Marketing

Training Services Partner program has launched

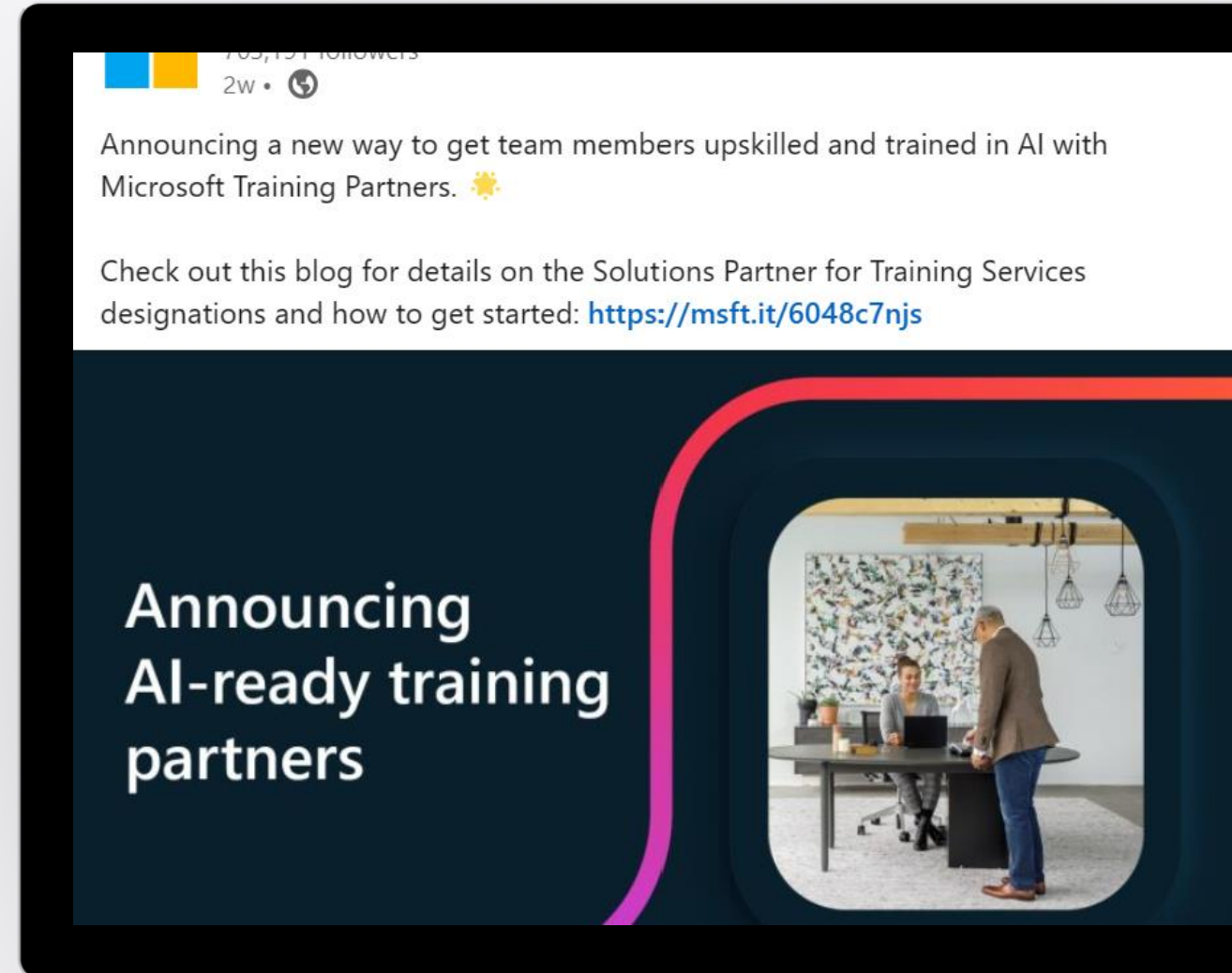
From vision to reality: Microsoft's partners embrace AI to deliver customer value.

Training Services partner designation announced:

- March 20th: Nicole Dezen's insightful [blog](#).
- April 15th: GPS Partner [blog](#) & [LinkedIn](#), [X/Twitter](#)
- April 15th: Microsoft Learn [blog](#) & [LinkedIn](#).

Your Actions:

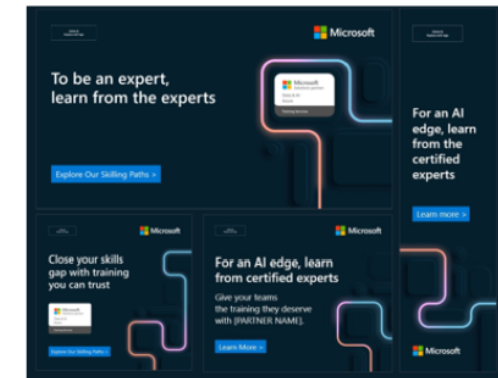
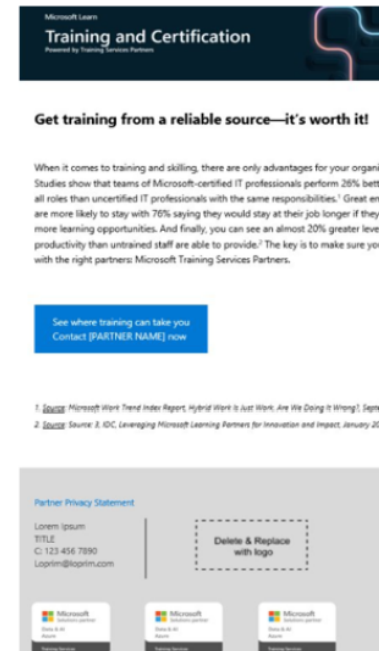
- Delve into our ["Getting Started Guide and Program Details."](#)
- Discover the [Marketing Playbook](#) and prepare for April 15th marketing launch.
- Amplify Microsoft blogs and social media.



The image shows a screenshot of a LinkedIn post from Microsoft. The post header includes the Microsoft logo, the name 'Microsoft', and '705,151 followers'. The text of the post reads: 'Announcing a new way to get team members upskilled and trained in AI with Microsoft Training Partners. 🌟' Below this, it says 'Check out this blog for details on the Solutions Partner for Training Services designations and how to get started: <https://msft.it/6048c7njs>'. The post is set against a dark blue background with a pink and red curved graphic element on the right. On the right side of this graphic, there is a rounded rectangular inset image showing two people in a modern office setting. One person is seated at a table with a laptop, while the other stands next to them, looking at the screen. The text 'Announcing AI-ready training partners' is overlaid on the dark blue background to the left of the inset image.

Microsoft Training Services Partners Program Launch Campaign Kit

[TSP Marketing Playbook](#) – essential marketing guide to promote Microsoft’s TSP program launch.

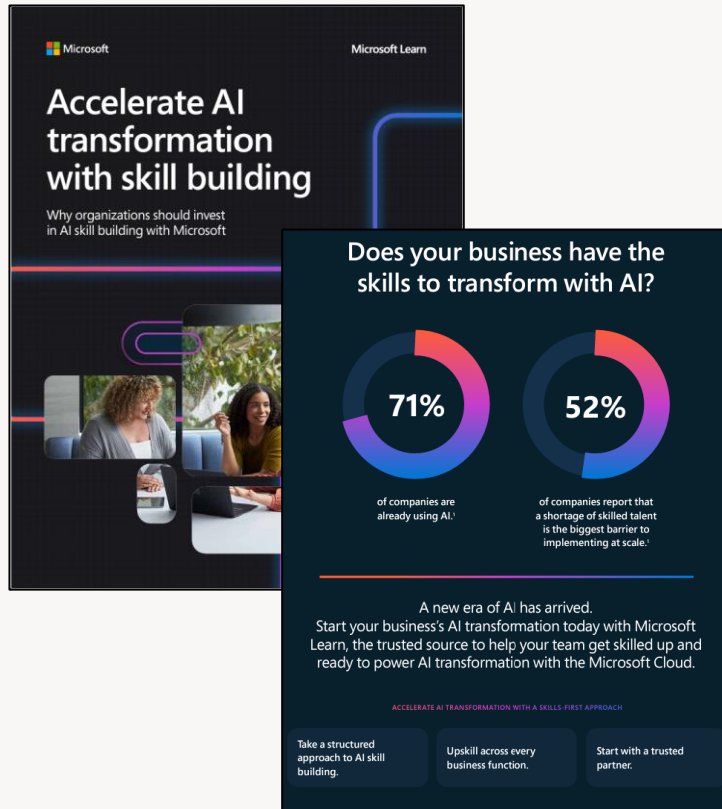


The above materials are available in the below languages:

Arabic (ARA) | Brazilian Portuguese (PTB) | Chinese Simplified (CHS) | Chinese Traditional (CHT) | English (ENG) | French (FRA) | German (DEU) | Italian (ITA) | Japanese (JPN) | Korean (KOR) | Spanish (ESN)

AI Skills Thought Leadership | AI skills position paper

Accelerate AI transformation with skill building



As AI transforms the way work is done, many businesses are struggling to implement AI solutions due to an AI skills gap. Many businesses struggling with AI are lacking a structured approach to AI learning, partitioning AI to small teams, and waiting to engage.

This position paper highlights:

- What's happening in the industry around AI skills
- Insights from customers and partners building AI skills
- Introduces 3 keys ways organizations can accelerate AI through skill building by 1) Taking a structured approach to AI skill building 2) Upskill across every business function 3) Start with a trusted partner.

Published March 18, 2024

Localization and accompanying infographic coming soon

aka.ms/AISkillsPaper

The AI learning hub

Your one-stop place
to find all the
Microsoft Learn
resources for AI

Content updated every two weeks



Start at learn.microsoft.com/ai

The screenshot shows the Microsoft Learn AI learning hub website. At the top, there is a navigation bar with the Microsoft logo, 'Learn', and various menu items like 'Documentation', 'Training', 'Credentials', 'Q&A', 'Code Samples', 'Assessments', and 'Shows'. Below this, there is a search bar and a 'Sign in' link. The main header area features the 'Microsoft Learn AI learning hub' title and a sub-header: 'Microsoft Learn is your trusted source to help you get skilled up and ready to power AI transformation with the Microsoft Cloud.' Below the header, there are several navigation links: 'Transform your business with Microsoft AI', 'Learn AI based on your role', 'Microsoft credentials for AI', 'Learn by technology', 'Cloud Skills Challenge', 'Learn with the community', and 'Learn with Training Services Partners'. The main content area is titled 'It's your AI learning journey' and includes a sub-header: 'Looking to understand more about AI, how to prepare your organization to use it, using copilots, or building AI solutions? Answer a few simple questions to get tailored training recommendations for your needs.' Below this, there are two buttons: 'Get familiar with the AI learning journey' and 'Start now'. To the right, there is a horizontal flow diagram with four steps: 'Understanding AI', 'Preparing for AI', 'Using AI', and 'Building AI Solutions', each represented by a colorful icon. At the bottom, there is a large image of two women looking at a screen, with the text 'Business leaders: Transform your business with Microsoft AI' overlaid on the right side.

Upcoming events



Microsoft Build

May 21-23, 2024
Seattle, WA and online
Impact: 4K in person



Microsoft Ignite / Inspire

November 18-24, 2024
Chicago, IL
Impact: 10-15K attendees



Microsoft AI Tour

Series of AI focused events
starting in Q2 – early Q4

Training Services Partner Ecosystem Update

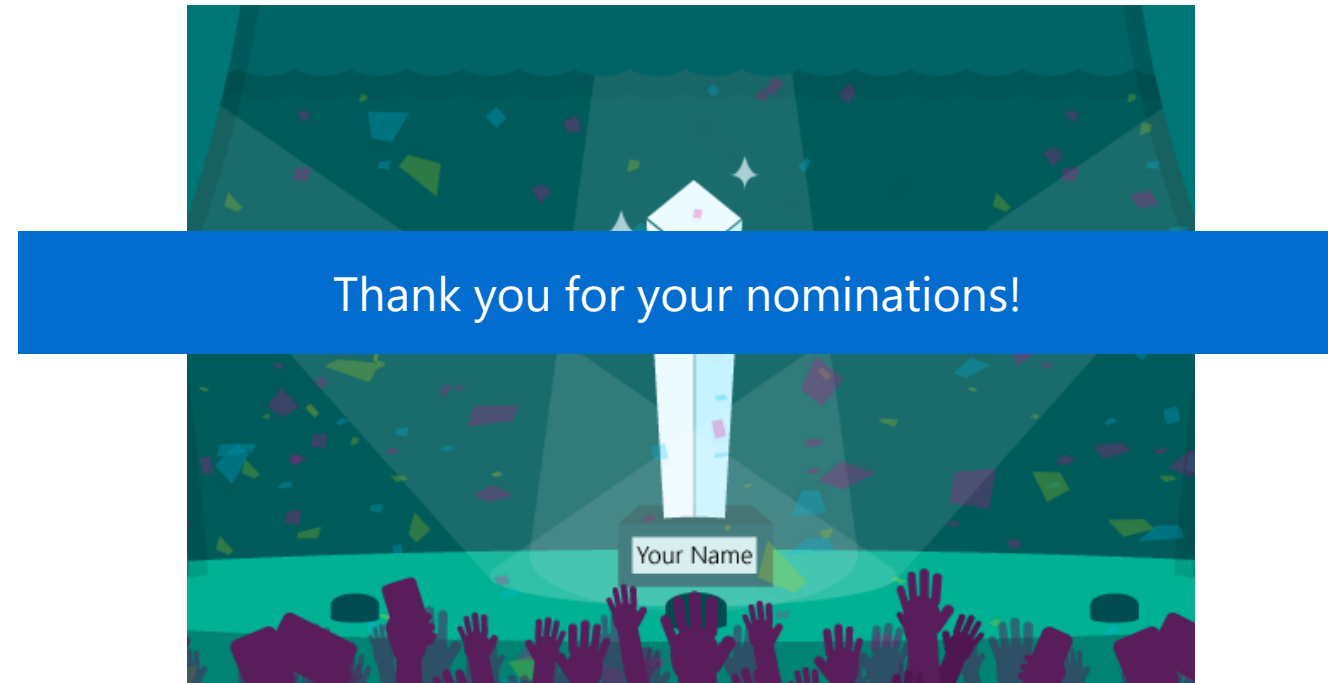
Dan Donohue, Training Services Partner Ecosystem Manager

Training Services Partner of the Year Award

Upcoming Milestone Dates

Date	Milestone
February 7	Nominations Open
April 3	Nominations Close
June 26	Public Announcement

Eligibility: silver or gold legacy Learning Option benefits as of January 1, 2024



**Nomination period ends:
6:00 PM Pacific on April 3, 2024**

New Partner Designation Launch in Partner Center

Phase 1 and Phase 2 Timeline

Live as of April 15, 2024

Phase 2 Launch

Qualifying partners can purchase designation in Partner Center:

- Opt for new licensing benefits
- Automated badging per solution area
- Streamlined customer discoverability via Microsoft partner search

Qualifying Partners can purchase today

Blogs:

- [Introducing the new Solutions Partner for Training Services designation](#)
- [A new way to find AI-ready Microsoft Training Services Partners](#)

Launched 2023

Phase 1

Partner performance dashboard in Partner Center shows:

- Achievement code redemptions
- MCP exam vouchers
- MTM surveys

Updated program documentation, website, and support

Program Resources

1. [Learning Resources Collection](#)

Program documents, marketing materials, and other assets

2. [Training Services Partner / Learning Partner Tech Community](#)

Real-time updates, resources, and a place to post questions on Training Services Partner program

3. [Microsoft Learn Tech Community](#)

Blogs, announcements, and links to many Microsoft Learn resources

4. [Instructor-led Training \(ILT\) Support](#)

Courseware or Microsoft Learn technical support

5. [Microsoft Cloud Partner Program \(formerly MPN\) Support](#)

Microsoft partner membership including benefits, requirements

Files For April Update

<https://aka.ms/Apr24TSPCC> (shared OneDrive folder)

- Deck from this call
- Call recording & localized transcripts (within 24 hours)
- May Community Call invites

Next Call: May 22nd

Thank you

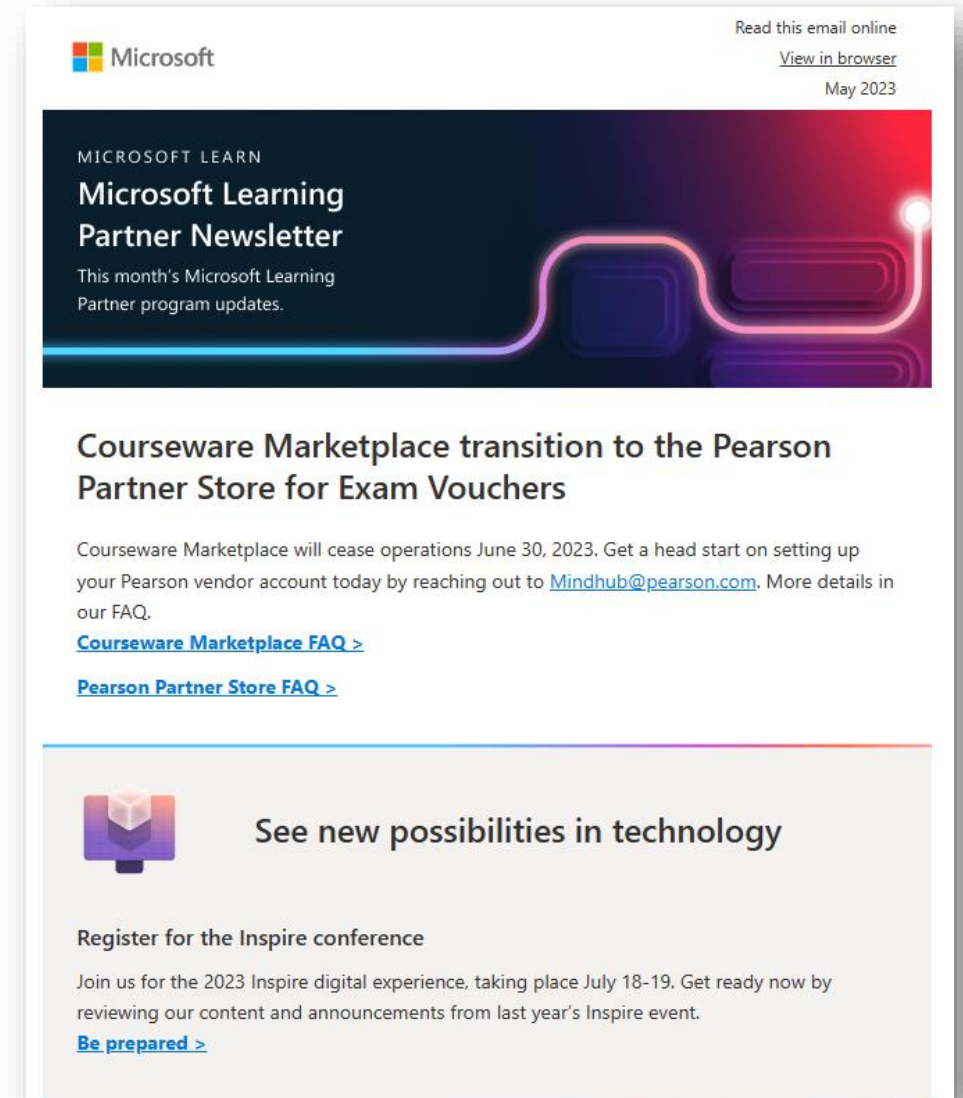
Communications Channel Update

Discontinuation of the Learning Partner Newsletter

- June 2023 was last deployment for Learning Partner, Learn, and MCT newsletters

Remaining channels:

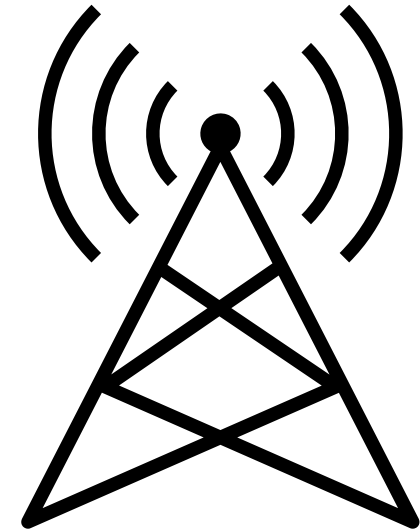
Channel	Purpose
Learning Resources	Document repository
Tech Community	Announcements, questions
Courseware Support	Technical support for courseware or Learn



The screenshot shows an email header with the Microsoft logo, a link to "Read this email online", and the date "May 2023". The main content area features a dark blue header with "MICROSOFT LEARN" and "Microsoft Learning Partner Newsletter". Below this, it says "This month's Microsoft Learning Partner program updates." The main body of the email contains a section titled "Courseware Marketplace transition to the Pearson Partner Store for Exam Vouchers". The text states: "Courseware Marketplace will cease operations June 30, 2023. Get a head start on setting up your Pearson vendor account today by reaching out to Mindhub@pearson.com. More details in our FAQ." There are two links: "[Courseware Marketplace FAQ >](#)" and "[Pearson Partner Store FAQ >](#)". Below this is a section with a purple cube icon and the text "See new possibilities in technology". This section includes the heading "Register for the Inspire conference" and the text: "Join us for the 2023 Inspire digital experience, taking place July 18-19. Get ready now by reviewing our content and announcements from last year's Inspire event." There is a link "[Be prepared >](#)".

How we use our communications channels

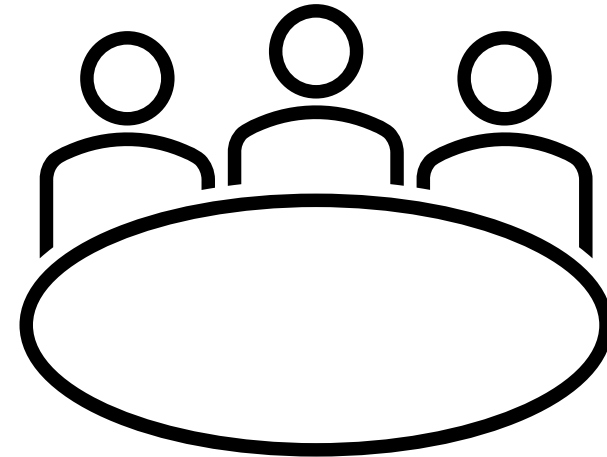
- Shared folder at the end of each monthly community call is a temporary folder for files relating to that call
- Permanent document library is the [Learning Resources site](#).
- Within the Learning Resources site are folders called "collections"
 - [Courseware on Microsoft Learn collection](#)
 - [Training Services Partner collection](#)
 - [Community Call collection](#)
- [Tech Community site](#) is to post quick updates / answer partner questions



How do I get invites to the Community Call?

Calls are created one month in advance, there is no extended series invite.

- Calendar invites are in the shared folder for this call
- Links included in the deck (shared folder, [Learning Resources site](#))
- Links posted to the [Tech Community site](#)



Product and Program Support Guidance

Get your questions resolved more quickly

Courseware Support

Community Questions

Account Support

Use

Technical issues specific to a course, achievement code or Microsoft Learn

Product availability, general questions regarding programs

Microsoft Partner membership, benefits, and requirements

Scenario Types

"AZ-305 is missing a module."
-OR-
"We are having a problem requesting Achievement Codes"

"When will MS-102 be available?"

"I am unable to renew my membership."

Access

<https://aka.ms/ILTSupport>

aka.ms/LPCommunity

partner.microsoft.com/support

Communications Channel Update

New Tech Community for program updates and questions

Direct Link: <https://aka.ms/TSPCom>

Navigation: <https://techcommunity.microsoft.com/>

